Nuance aims to accelerates speech recognition adoption in healthcare with Dragon Medical One

Nuance is launching its award-winning speech recognition platform Dragon Medical One in Australia, saving clinicians up to half of their time on capturing and updating patients' records and documentation

SYDNEY, Australia, August 12, 2019 – [Nuance Communications, Inc.](), an industry-leading provider of AI-powered solutions, will bring its cloud-based speech recognition platform [Dragon® Medical One]() to Australia to help simplify and accelerate heavy documentation processes healthcare professionals have to manage every day. Dragon Medical One (DMO) is designed to replace Nuance's on-premise Dragon Medical Network Edition and Dragon Medical Practice Edition, bringing all the benefits of the cloud with it.

Hosted in the cloud, Dragon Medical One removes the need for software maintenance from healthcare organisations, allows information capture outside the four walls of the hospital, and allows for direct interoperability with Electronic Medical Records (EMRs). Once installed, clinicians simply open the application, choose the section they want to document and start speaking. The electronic medical record will be updated directly. DMO can be used across any device, fixed or mobile, transforming any workstation into a potential dictation station and accelerating the process drastically. Speech recognition also brings a level of precision that improves the quality of clinical documentation and helps mitigate medical legal risks associated with it.

With 400 million minutes of cloud-based speech recognition processed annually worldwide, and a track record of 99% accuracy, Nuance's speech recognition technology introduces a new way to document health information, with existing users producing documentation up to 45 percent faster, and capturing up to 20 percent more relevant content1.

"Healthcare professionals in Australia generate millions of documents every year. It is a cumbersome process which modernisation is overdue, to adjust to the increasing pace of healthcare, allow practitioners to reinvest time on their patients, but also bring relief to their workflows and avoid mental health issues and burnouts." said Simon Wallace, Chief Clinical Information Officer at Nuance. "With cloud-based speech recognition, the process is faster and more flexible. Practitioners can document information from their patient interactions at anytime and anywhere, saving time that can be reinvested in patient care."

Flexible Solutions Improve Physician Satisfaction and Patient Experience

To support the launch and assist with compliance with Australian federal and provincial patient privacy regulations, Dragon Medical One is hosted in Microsoft Azure certified hosting infrastructures.

With Dragon Medical One running in Microsoft Azure, clients benefit from a zero-speech server footprint. Nuance can deliver its speech recognition software with responsiveness and performance across devices, including thin client and virtual deployments. Moving heavy processing workloads to Azure, eliminates that burden for clients who can easily run Dragon Medical One with minimal network impact. In addition, Nuance can easily conduct software updates, ensuring clients have and are using Nuance's latest innovations.

Dragon Medical One is a scalable solution that supports acute and ambulatory IT infrastructures. Using Dragon Medical One, healthcare practitioners enjoy a consistent experience and workflow regardless of location. This is especially meaningful in today's fast-paced hospital environment where physicians regularly move between hospitals, clinics, home offices, various EMR systems, and other software applications

"Expanding Dragon Medical One to Australia, we hope to accelerate the adoption of this technology to help physicians save time and cost. Our network of EMR partners will certainly help achieve that", said Michael Clark, Sr. Vice President, General Manager, Provider Solutions with Nuance. "With less time spent on administrative tasks, physicians can spend more time focused on their first priority – their patients.", he adds.

Availability

Dragon Medical One will be available in Australia through Nuance's trusted network of EMR partners from mid September 2019. For more information please visit this link and click here to see the solution in action.

1 Nuance Customer Success Organization Survey of 250 healthcare organizations, July 11, 2017

About Nuance Healthcare
Nuance provides intelligent systems that support a more natural and insightful approach to clinical documentation, freeing clinicians to spend more time caring for patients. Nuance healthcare solutions capture, improve and communicate more than 300 million patient stories each year, helping more than 500,000 clinicians in 10,000 global healthcare organizations to drive meaningful clinical and financial outcomes. Nuance's award-winning clinical speech recognition, medical transcription, CDI, coding, quality and medical imaging solutions provide a more complete and accurate view of patient care. For For more information, please visit the local website for Australia.

About Nuance Communications, Inc.

Nuance Communications, Inc. (NASDAQ: NUAN) is the pioneer and leader in conversational AI innovations that bring intelligence to everyday work and life. The company delivers solutions that can understand, analyze and respond to human language to increase productivity and amplify human intelligence. With decades of domain and artificial intelligence expertise, Nuance works with thousands of organizations – in global industries that include healthcare, telecommunications, automotive, financial services, and retail – to create stronger relationships and better experiences for their customers and workforce. For more information, please visit www.nuance.com.

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Media Contact Information
Lara Johnstone

E: lara.johnstone@hotwireglobal.com

P: 02 8985 7286

M: 61 433 692 366

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https://news.nuance.com/2019-08-12-Nuance-aims-to-accelerates-speech-recognition-adoption-in-healthcare-with-Dragon-Medical-One