High-Performing Nuance Enterprise Partners Recognized for Notable Achievements

BURLINGTON, Mass., February 12, 2019 -- <u>Nuance Communications, Inc.</u> today announced the Nuance Enterprise North American Partner Award winners, recognizing key partners for their commitment to Nuance Enterprise, joint customer success and outstanding performance.

As a market leader in Al-powered customer engagement solutions, Nuance works closely with strategic partners to bring its powerful tools to a wider set of organizations to deliver solutions that extend across channels and meet the ever-changing needs of today's modern enterprise. Organizations embarking on customer experience transformation are looking for technology with the flexibility to integrate with legacy infrastructures alongside new cloud models and plugin to platforms they've previously invested in. Nuance delivers on that need by offering a robust set of solutions that can leverage information across business silos and channels to deliver a superior customer experience and easily integrate with best-of-breed, vertical specific solutions.

Nuance's network of partners is critical to achieving customer success across industries and spanning technologies. The Nuance Enterprise Partner Awards recognize excellent performance and notable achievements in various areas for the year. This year's recipients include:

- Partner of the Year Presidio, Inc.
- Top Producing Partner- Avaya Inc.
- Top Producing Channel <u>Cisco Systems, Inc.</u>
- Top Growth Partner Cameo Global
- Best Collaboration Carahsoft Technology Corp.
- Lead Generation Conversions Cisco Systems, Inc.
- Security Suite <u>ConvergeOne</u>
- Digital <u>Presidio, Inc.</u>
- Software/Technology <u>Genesys</u>
- Professional Services <u>Presidio, Inc.</u>
- Portfolio Coverage <u>Diagenix Corp.</u>

"With collaboration at every level integral to the success of our go-to market strategy, we are pleased to recognize this outstanding ecosystem with the Nuance Enterprise North American Partner Awards," says Danita Belcher, Vice President of Global Alliances, Nuance Enterprise Division. "We partner with the industry's best, and together we deliver a powerful Al solution to meet our customers' business transformation needs."

This year's Nuance Enterprise Partner Awards were presented last week at the Nuance Partner eXperience Summit (PXS) in Las Vegas. The networking event brought together senior-level Nuance leaders with partner organizations from across the region and featured a series of sessions focused on infusing AI into customer engagement, enabling customer's success with digital transformation and the future of biometric authentication and fraud prevention.

For more on the Nuance partner ecosystem click here.

About Nuance Communications, Inc.

Nuance Communications, Inc. (NASDAQ: NUAN) is the pioneer and leader in conversational AI innovations that bring intelligence to everyday work and life. The company delivers solutions that can understand, analyze and

respond to human language to increase productivity and amplify human intelligence. With decades of domain and artificial intelligence expertise, Nuance works with thousands of organizations – in global industries that include healthcare, telecommunications, automotive, financial services, and retail – to create stronger relationships and better experiences for their customers and workforce. For more information, please visit <u>www.nuance.com</u>.

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