

Nuance Unveils AI-Powered Exam Room Where Clinical Documentation Writes Itself

At #HIMSS19, Nuance Re-Invents the Doctor-Patient Experience with Ambient Sensing and Understanding Technology

ORLANDO, FL and BURLINGTON, MA, February 11, 2019 – [Nuance Communications, Inc.](#) (NASDAQ: NUAN) today unveiled an entirely new category of AI-powered healthcare information technology – Ambient Clinical Intelligence (ACI).

This new, disruptive AI innovation from Nuance will power the exam room of the future and reinvent the doctor-patient experience in healthcare. Live, from booth #3345, Nuance will offer HIMSS attendees a first-of-its-kind opportunity to experience an enhanced provider and patient interaction, where human conversation moves to the forefront; information retrieval is simple; intelligence is automatically delivered at the point of care; and, clinical documentation writes itself, all within the electronic health record (EHR).

“Over the past two decades, Nuance has led a mission to improve clinician productivity and amplify human intelligence for healthcare organizations around the world – from disrupting transcription and pioneering clinical speech recognition to mainstreaming virtual assistants and bringing real-time computer-assisted physician documentation for improved decision support,” said Mark Benjamin, CEO, Nuance.

“Now, [Nuance’s AI-powered exam room](#) with Ambient Clinical Intelligence is destined to be one of the most meaningful, game-changing innovations in healthcare IT, fundamentally changing healthcare delivery and the wellbeing of clinicians and their patients.”

Building on Nuance’s proven Dragon Medical One cloud platform already used by more than 300,000 providers globally, Ambient Clinical Intelligence surrounds the clinician and patient encounter with assisted workflows, task and knowledge automation, and specialized ambient sensing hardware. With ACI, providers are empowered to focus on their patients instead of a screen, while still enabling automated, high-quality clinical documentation and clinical guidance all within the day-to-day workflow of their EHR.

Dr. Shafiq Rab, senior vice president and CIO at Rush University Medical Center said, “This is game-changing. The impact that Nuance’s Ambient Clinical Intelligence will bring to the exam room defies what we thought was possible. We’re honored to be a strategic development partner with Nuance to close the gap between clinical conversation and clinical documentation. Nuance’s focus to methodically unencumber providers from administrative burden, while preserving the patient story and supercharging the electronic health record workflow will have great impact on the way we all experience healthcare.”

ACI is expected to be rolled out commercially as an extension to Dragon Medical One beginning in early 2020.

To learn more and experience Nuance's Ambient Clinical Intelligence and the future of the provider-patient interaction, please visit [Nuance at HIMSS19, Booth #3345](#).

About Nuance Healthcare

Nuance provides intelligent systems that support a more natural and insightful approach to clinical documentation, freeing clinicians to spend more time caring for patients. Nuance healthcare solutions capture, improve and communicate more than 300 million patient stories each year, helping more than 500,000 clinicians in 10,000 global healthcare organizations to drive meaningful clinical and financial outcomes. Nuance's award-winning clinical speech recognition, medical transcription, CDI, coding, quality and medical imaging solutions provide a more complete and accurate view of patient care.

About Nuance Communications, Inc.

Nuance Communications, Inc. (NASDAQ: NUAN) is the pioneer and leader in conversational AI innovations that bring intelligence to everyday work and life. The company delivers solutions that understand, analyze and respond to human language to increase productivity and amplify human intelligence. With decades of domain and artificial intelligence expertise, Nuance works with thousands of organizations – in global industries that include healthcare, telecommunications, automotive, financial services, and retail – to create stronger relationships and better experiences for their customers and workforce. For more information, please visit www.nuance.com.

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