

Nuance's Quality Management and Coding Solutions Both Named #1 Category Leaders in 2018 Best in KLAS Report

Client Feedback Demonstrates Nuance's Quality Management and Coding are Top Performing Solutions

BURLINGTON, MA, January 30, 2018 - [Nuance Communications, Inc.](#) (NASDAQ: NUAN) today announced its Quality Management and Coding solutions, also known as Clintegrity, have been named vendor category leader in two categories by the independent research company, KLAS. For the fourth consecutive year, Nuance's Quality Management solution has been ranked the #1 Quality Management Category Leader. Nuance has held this ranking since KLAS began evaluating vendors' quality management solutions. In addition, Nuance's Coding solution has been ranked the #1 Medical Records Coding 2018 Category Leader. KLAS conducts independent evaluations with healthcare providers on vendor performance recognizing companies like Nuance that excel in helping providers deliver better care as top performers in the [Best in KLAS: Software & Services report](#).

Quality Documentation Needed for Value-Based Care

Accurate clinical documentation and quality reporting are increasingly critical as the healthcare industry transitions to a value-based care model. Nuance enables its clients to focus on the quality of each patient's care by delivering rich, reliable insights on core measures and quality performance required by regulatory agencies. This includes a full range of solutions including hospital inpatient, outpatient and electronic measure reporting and physician quality measures reporting, clinical and financial analytics, risk management, and patient safety organization reporting. As health systems navigate new quality reporting mandates, Nuance solutions, including its' four-time #1 category leader [Quality Management solution](#), helps hospitals and clinicians with these challenges by capturing and improving clinical documentation, coding and quality analysis across the care continuum.

"As we shift how we practice and pay for healthcare, Nuance solutions help us pull timely data and customized reports in ways that are meaningful to our physicians, nurses, and health information management to continually improve patient care," said Deborah Larkin Carny, vice president of quality at RWJBarnabas Health, New Jersey's largest integrated healthcare delivery system. "These tools enable us to maintain our focus on our patients while making it easy to maintain the accuracy and management of our data."

Nuance's Coding Solution #1 in Medical Records Coding

With today's complex and evolving compliance requirements, coding professionals need an easy-to-understand application that provides critical clinical, financial and regulatory information essential for accurate reimbursement. Recognized by KLAS as a leader in its category, [Nuance Coding](#) is an intuitive, single platform solution that enables coding professionals to more accurately, efficiently and confidently code, ensuring compliance, improving coding productivity and accelerating the revenue cycle.

"It is an honor that our Quality Documentation and Coding solutions are repeatedly recognized for their ability to equip our clients to meet today's quality reporting challenges and offer the support health systems need to provide high-quality care," said Satish Maripuri, executive vice president and general manager of the Healthcare Division, Nuance. "Our suite of solutions is designed to streamline workflows, increase productivity and reduce costs, with the goal of allowing physicians to spend meaningful time with their patients instead of with data."

"Category Leader is more than a ranking. It is a recognition of vendors committed to delivering superior

solutions, said Adam Gale, President of KLAS. “It gives voice to thousands of providers who are demanding better performance, usability, and interoperability in healthcare technology.”

More information is available in the 2018 Best in KLAS: Software & Services report including vendor comparisons, the [#1 KLAS Category Leader for Quality Management chart](#) and the [#1 KLAS Category Leader for Medical Records Coding chart](#). Additionally, Nuance will be demonstrating its Quality Management and Coding solutions and other solutions that help clinicians provide better patient care through improved documentation at booth # 1143 at the HIMSS Convention and Exhibits in Las Vegas, March 4-9, 2018.

About KLAS

KLAS is a research firm on a global mission to improve healthcare delivery by enabling providers and payers to be heard and counted. Working with thousands of healthcare professionals, KLAS gathers insights on software, services and medical equipment to deliver timely reports, trending data and statistical overviews. KLAS data is accurate, honest and impartial. The research directly represents the voice of healthcare professionals and acts as a catalyst for improving vendor performance. To learn more about KLAS and the insights we provide, visit www.KLASresearch.com.

About Nuance Healthcare

Nuance provides intelligent systems that support a more natural and insightful approach to clinical documentation, freeing clinicians to spend more time caring for patients. Nuance healthcare solutions capture, improve and communicate more than 300 million patient stories each year helping more than 500,000 clinicians in 10,000 global healthcare organizations to drive meaningful clinical and financial outcomes. Nuance’s award-winning clinical speech recognition, medical transcription, CDI, coding, quality and medical imaging solutions provide a more complete and accurate view of patient care.

About Nuance Communications, Inc.

Nuance Communications, Inc. (NASDAQ: NUAN) is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance’s proven applications. For more information, please visit www.nuance.com.

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Contact Information

For Press

Palmer Reuther

Corporate Communications, Healthcare

978-697-9227

palmer.reuther@nuance.com

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