

Wave of Hospitals Choose Nuance's Computer-Assisted Physician Documentation to Improve Quality

Nuance's Proven Clinical Strategies and Artificial Intelligence Highlighted at ACDIS 2017

BURLINGTON, Mass., May 4 2017 – [Nuance Communications, Inc.](#) today announced a new wave of hospitals that have selected [Nuance computer-assisted physician documentation \(CAPD\)](#), powered by artificial intelligence (AI), to combat physician burnout and deliver relevant, clinical guidance at the point of care. With 750 proven clinical strategies and support for coding and regulatory compliance, physicians can improve the quality of documentation in their natural workflow and in the patient's electronic health record (EHR). Nuance's market-leading CAPD solutions will be highlighted in Nuance booth #308 at the Association of Clinical Documentation Improvement Specialists ([ACDIS Conference](#)) May 9-12 in Las Vegas.

“We have seen a significant interest in these intelligent solutions that enhance patient care by providing decision support and clinical documentation improvement (CDI) where and when care happens, not after the fact. This has clinical benefits and has delivered \$1 billion a year in appropriate reimbursement back to Nuance hospital clients,” said Satish Maripuri, executive vice president and general manager of the Healthcare Division, Nuance. “Organizations are selecting our CAPD technology to help clinicians improve the quality of clinical documentation immediately and better communicate the patient story to others on the care team.”

For example, Carolinas HealthCare, Conway Regional Health, Milford Hospital, Nevada Regional Medical Center, Northeast Georgia Medical Center, St. Bernard Hospital, St. Mark's Medical Center, Ernest Health and Hannibal Regional Hospital are among the many leading healthcare organizations that have chosen Nuance CAPD solutions to improve the physician and patient experience. These solutions are available stand-alone or embedded directly into the EHR where Nuance technology leverages natural language processing (NLP) and evidence-based guidelines to proactively analyze the entire patient encounter, discover missing information and clarify clinical information to improve the quality of care and the quality of the note.

New CAPD Report

Nuance's comprehensive CAPD portfolio and the results achieved by hospitals and health systems throughout the U.S. are described in a new report, [“CAPD 2017: Improve physician documentation at the](#)

[point of care” available here.](#)

“As a physician, the real value of the solution is that it’s not disruptive. If you are going to ask a question to clarify something, ask me when I’m in the note, not an hour or a day later. If I’ve moved on, the question is an interruption in my day,” said Ehab Hanna, MD, CMIO, Universal Health Services.

- To learn about Nuance’s broad offering of CAPD solutions, including those embedded in leading EHRs, [click here](#). This includes a case study on Universal Health Services' results.

Nuance provides intelligent systems that support a more natural and insightful approach to clinical documentation, freeing clinicians to spend more time caring for patients. Nuance healthcare solutions capture, improve and communicate more than 300 million patient stories each year, helping more than 500,000 clinicians in 10,000 global healthcare organizations to drive meaningful clinical and financial outcomes. Nuance’s award-winning clinical speech recognition, medical transcription, CDI, coding, quality and medical imaging solutions provide a more complete and accurate view of patient care.

About Nuance Communications, Inc.

Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance’s proven applications. For more information, please visit www.nuance.com.

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Contact Information

For Press

Ann Joyal

Nuance Communications, Inc.

Tel: 781-565-5000

ann.joyal@nuance.com

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