Nuance Announces New Version of Dragon Medical Advisor to Help Physicians Capture Clinical Documentation Easily and Accurately

Real-Time Computer-Assisted Physician Documentation to Drive Better Insight into Patient Care with Capture of Appropriate Hierarchical Condition Categories (HCC)

AHIMA, Baltimore, MD, October 17, 2016 -Nuance Communications, Inc. (NASDAQ: NUAN) today announced general availability of Dragon® Medical Advisor, its latest Computer-Assisted Physician Documentation (CAPD) solution that fits naturally into existing Dragon Medical and physician workflows, to help healthcare organizations improve the completeness and accuracy of medical records. Dragon Medical Advisor provides real-time, automated advice to physicians at the time of care using expanded content with essential ICD-10 diagnosis codes and CMS Hierarchical Condition Categories (HCC) that better define patients' true medical conditions. This helps providers capture appropriate reimbursement for the disease burden of patients and avoid penalties for ICD-10 noncompliance in effect after the grace period ended October 1, 2016.

Nuance will demonstrate the new Dragon Medical Advisor solution, available today, in booth #622 at <u>AHIMA16</u>, October 15-19 in Baltimore, MD.

Reduce Documentation Inquiries with Real-Time CAPD

"Hospitals and health systems desperately need technology that makes it easier for physicians to paint a more complete and accurate picture of the patient's condition through documentation without adding to the myriad of administrative tasks that burden physicians today," reports Patrick Gardner, general manager of Clintegrity, Nuance Communications. "With Dragon Medical Advisor, we've enabled any physician, using any EHR, to actually increase the completeness of their patient notes while simultaneously reducing the time required for clinical documentation."

Nuance is the first provider to address ICD-10, quality and risk adjustment metrics at the earliest point in the process — as physician notes are being created. By providing CAPD technology and services for <u>clinical</u> <u>documentation improvement (CDI)</u>, physician notes more accurately reflect patient health risks and physicians are three times more likely to document specificity. Nuance naturally amplifies human intelligence through clinical documentation solutions that improve clinical and financial outcomes

"There are plenty of solutions that can help take something physicians don't like to do and allow them to get it done faster. But we took a look at the bigger picture of voice recognition technologies and discovered how evidence-based guidelines and new therapies are exploding in this space, and we found that only Nuance is on the leading edge of this trend toward higher-order voice recognition solutions," said Brian Lancaster, executive director of information management, Nebraska Medicine. "We not only wanted to positively impact our physicians' satisfaction with the electronic medical record, but we also wanted to guide them to achieve an even higher quality of care. These technologies work together toward those goals."

Surge for Simpler Tools for Physicians

Nuance has seen a three-fold increase in the last quarter alone in the number of healthcare organizations choosing Dragon Medical Advisor to support a streamlined physician documentation process to ease administrative burdens while delivering enhanced quality and financial outcomes. In the last three months, leading medical centers including Presbyterian Healthcare Services in NM, St. Bernard's Medical Center in AR,

St Marks Medical Center in TX, Memorial Care Health System in CA, Southwestern Mississippi Regional Hospital in MS and children's hospitals in Florida and Ontario are among the many that have selected Dragon Medical Advisor.

What is Dragon Medical Advisor?

Dragon Medical Advisor is a cloud-based offering that can be rapidly and seamlessly enabled in combination with Nuance's leading Dragon Medical speech recognition solution. As part of Nuance's single Dragon Medical One cloud platform, clients can leverage Nuance's advanced analytics and Customer Success Organization to actively monitor the adoption and performance of Dragon Medical Advisor to gauge progress and provide real-time guidance to help them reach their targeted clinical and financial outcomes.

To learn more about Dragon Medical Advisor, visit www.nuance.com/products/dragon-medical-advisor/index.htm. Dragon Medical Advisor leverages the Dragon Medical One cloud platform, and is also available with Nuance Dragon Medical Network Edition. Read a case study on Nebraska Medicine's use of Dragon Medical cloud solutions www.nuance.com/products/dragon-medical-advisor/index.htm. Dragon Medical Advisor leverages the Dragon Medical One cloud platform, and is also available with Nuance Dragon Medical Network Edition. Read a case study on Nebraska Medicine's use of Dragon Medical cloud solutions https://example.com/products/dragon-medical-advisor/index.htm.

Nuance provides intelligent systems that support a more natural and insightful approach to clinical documentation, freeing clinicians to spend more time caring for patients. Nuance healthcare solutions capture, improve and communicate more than 300 million patient stories each year helping more than 500,000 clinicians in 10,000 global healthcare organizations to drive meaningful clinical and financial outcomes. Nuance's award-winning clinical speech recognition, medical transcription, CDI, coding, quality and medical imaging solutions provide a more complete and accurate view of patient care.

Nuance Communications, Inc.

Nuance Communications, Inc. (NASDAQ: NUAN) is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance's proven applications. For more information, please visit www.nuance.com. Connect with Nuance on social media through the healthcare blog, What's next, as well as LinkedIn, and Twitter.

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