

# 94% of Nebraska Medicine Physicians Confirm Nuance Dragon Medical One Helps Them Practice Better Medicine

**71% note cloud-based clinical voice recognition improves quality of care, 50% indicate it saves more than 30 minutes a day**

BURLINGTON, Mass., September 15, 2016 –[Nuance Communications, Inc.](#) (Nasdaq: NUAN) today announced that Nebraska Medicine, after a head-to-head competitive process, chose and implemented [Nuance® Dragon Medical One](#) as the cloud-based clinical speech recognition platform for its initiative to get physicians more engaged and satisfied with documentation processes in the electronic health record (EHR) system. Combining Epic's tools for structured information with Nuance technology allows Nebraska Medicine's physicians to use their voice to tell the patient's complete patient story. Physicians take advantage of a single, consistent workflow rapidly completing high-quality documentation wherever they are working — the hospital, the clinic or somewhere in between

After using Dragon Medical One, an organization-wide study of approximately 350 physicians confirmed:

- 94% of Nebraska Medicine's physicians indicated that Nuance voice recognition helps them do their job better when practicing medicine;
- 71% stated that the quality of their documentation has improved significantly; and
- 50% reported that Nuance helped them save more than 30 minutes a day.

"We not only wanted to positively impact usability and physician satisfaction, but we also wanted to give them the tools to provide even higher levels of patient care," said Brian Lancaster, executive director of information management, Nebraska Medicine. "The Nuance solutions represent a natural evolution of what we want our documentation to become, moving away from simply recording what happened with a patient to helping guide physicians on what should happen next in terms of delivering patient care. The best time to inform these thought processes is right at the time of documentation, and these Nuance solutions help us achieve this goal."

## The Nebraska Medicine Implementation

Nebraska Medicine focused on its clinical documentation strategy and, as part of the commitment to quality patient care, chose Nuance Dragon Medical One to be deployed across the academic medical system. Dragon Medical One provides secure, accurate and portable voice recognition that seamlessly integrates with Nebraska Medicine's Epic® EHR and efficiently supports a large number of users on both Windows and Mac platforms through a virtualized deployment.

As part of the rollout, Nebraska Medicine also deployed [Nuance PowerMic Mobile](#) to allow physicians to dictate into Dragon Medical using their standard smartphone – making it easier for them to document on the go and into any type of desktop, thin client or virtualized environment. This software-based microphone has been very popular with Nebraska Medicine's physicians because of the convenience and built-in security.

Nebraska Medicine is also deploying [Dragon Medical Advisor](#), which analyzes physician notes in real time as they document, automatically providing advice to improve compliance, quality and completeness of clinical notes. Together, these solutions help Nebraska Medicine clinicians deliver higher quality notes faster and more effectively.

As a critical part of the successful deployment of the Dragon Medical One cloud platform at Nebraska Medicine, Nuance used Dragon Medical Analytics to enable the IT teams be more systematic in gaining rapid physician

adoption and driving improved documentation performance. By providing real-time insights into individual performance metrics, Nebraska Medicine has been able to proactively support its physicians, building confidence with IT as trusted advisors and leading to joint success.

“We are confident that our cloud-based clinical speech recognition and computer-assisted physician documentation (CAPD) solutions will continue to help Nebraska Medicine and many other clients achieve their objectives of improving documentation quality and physician satisfaction together,” said Peter Mahoney, senior vice president and general manager of Dragon, Nuance Communications. “Nuance technology has already been proven to increase provider satisfaction, productivity and financial outcomes, and we are now looking forward to helping Nebraska Medicine focus on improving the quality of care.”

Nuance provides a more natural and insightful approach to clinical documentation, freeing clinicians to spend more time caring for patients. Nuance healthcare solutions capture and communicate more than 300 million patient stories each year helping more than 500,000 clinicians in 10,000 healthcare organizations globally. Nuance’s award-winning clinical speech recognition, medical transcription, CDI, coding, quality and medical imaging solutions provide a more complete and accurate view of patient care, which drives meaningful clinical and financial outcomes.

For more information on Nebraska Medicine’s success with Dragon Medical One and PowerMic Mobile, [view the full success story here](#).

## About Nuance Communications, Inc.

Nuance Communications, Inc. (NASDAQ: NUAN) is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance’s proven applications. For more information, please visit [www.nuance.com](http://www.nuance.com). Connect with Nuance on social media through the healthcare blog, [What’s next](#), as well as [LinkedIn](#), and [Twitter](#).

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