

Nuance Selected by CHRISTUS Health for Enterprise-Wide Speech Recognition and Clinical Documentation Improvement Deployment

CHRISTUS Health Replaces Prior Competitive Systems with Suite of Nuance Documentation Solutions to Improve Quality, Financial Performance and Enhance Physician Productivity and Satisfaction

BURLINGTON, Mass., – April 7, 2016 – [Nuance Communications, Inc.](#) (NASDAQ: NUAN) today announced it has been selected by CHRISTUS Health, one of the 10 largest Catholic not-for-profit health systems in the U.S., for an enterprise-wide physician documentation improvement initiative to improve how physicians work with inpatient and ambulatory EHRs with the additional benefit of improving financial performance. This broad implementation replaces multiple competitive systems, adding Nuance’s full suite of clinical documentation solutions including [Nuance’s back-end medical transcription](#), as well as [Nuance PowerScribe® 360](#), and [Nuance Dragon® Medical](#) for real-time speech-enabled physician documentation. This multi-site deployment will arm physicians practicing at CHRISTUS Health facilities across care settings with a full array of clinical documentation solutions to streamline the process of rapidly entering complete and compliant patient information while using MEDITECH, athenahealth and various radiology systems.

“We chose Nuance because of the superior performance of its solutions, strong track record of innovation, and the company’s willingness to create a business model of shared risks where the company is rewarded based on our success with the technology. Beyond speech recognition, Nuance’s advanced natural language understanding and [computer-assisted physician documentation](#) technologies, and unique integrations with [IMO](#), [MEDITECH](#) and athenahealth are critical to our physicians’ workflow efficiency and were an important part of our rationale for selecting Nuance,” says S. Luke Webster, MD, vice president and CMIO, CHRISTUS Health.

“As we have seen in numerous other client sites where we have displaced competitors’ systems, we’ve already observed dramatic improvements in CHRISTUS’s key performance indicators, such as a 38% reduction in average report turnaround time across radiology and all other clinical areas, as well as a significant reduction in operating costs using our solutions,” said Peter Durlach, senior vice president of marketing and product strategy, Nuance. “Clients such as CHRISTUS Health have come to rely on our clinical documentation improvement solutions to drive superior clinical and financial outcomes for the organization while simultaneously enabling their clinicians to improve their efficiency and satisfaction – freeing them to focus on their true purpose: caring for patients.”

While not part of the initial deployment, Nuance’s global client base and success in Latin America was also important to CHRISTUS’ partner selection because the Catholic healthcare organization has more than 60 hospitals and long-term care facilities across many states with large multi-lingual populations, as well as sites in Latin America.

About Nuance Communications, Inc

Nuance Communications, Inc. (NASDAQ: NUAN) is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance’s proven applications. For more information, please visit: www.nuance.com. Connect with Nuance on social media through the healthcare blog, [What’s next](#),

as well as [Twitter](#) and [Facebook](#).

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<https://news.nuance.com/2016-04-07-Nuance-Selected-by-CHRISTUS-Health-for-Enterprise-Wide-Speech-Recognition-and-Clinical-Documentation-Improvement-Deployment>