

Nuance Named #1 Category Leader for Quality Management Solutions for Second Consecutive Year

BURLINGTON, MA, March 28, 2016 – For the second consecutive year, [Nuance Communications, Inc.](#) (NASDAQ: NUAN) has been named the leading vendor in the quality management solutions category in the [2015/2016 Best in KLAS Awards: Software and Services](#) report. Nuance Clintegrity Quality solutions [ranked highest with a score of 92.0](#), significantly higher than other quality management solutions vendors in the top five. According to KLAS, Nuance earned top honors as the category leader for helping healthcare professionals provide better patient care.

Nuance continues to outperform other vendors because of the Company's commitment to helping clients adhere to regulatory guidelines and prepare for value-based care through comprehensive quality measures reporting, risk management and patient safety. Nuance's unparalleled quality management technologies and services help clinicians and healthcare systems measure and manage quality, and comply with shifting requirements, including those outlined by the Centers for Medicare and Medicaid Service (CMS). Through real-time performance trending, Clintegrity Quality solutions clients have improved quality scores, and reduced hospital acquired conditions and readmissions.

"By using our Clintegrity Quality Solutions, our clients achieve significant improvements in their key quality metrics, which are becoming increasingly important as CMS and private payers shift more of their reimbursement from fee-for-service to value-based models," said Mike Loyd, general manager, Nuance Clintegrity Coding and Quality. "Our clients see measurable gains in key outcomes including 100% achievement of core measures reporting, improvements in smoking cessation from 71% to 100%, coronary intervention strategies doubling from 55% to 100%, and notable increases in their value-based purchasing (VBP) scores."

"Nuance has given us tools to help improve the care we provide to our patients. Improving the quality of care is what it's all about; the best care we can provide to every patient," emphasizes Brenda Patton, director of Quality, Risk Management and Medical Staff Services, Palo Pinto General Hospital.

Nuance supports all of the new quality mandates beginning March 2016 including mandatory Physician Quality Measure reporting (PQRS) and quality measures reporting for Long Term Care facilities. For more information, visit the [Quality Management section of nuance.com](#).

Connect with Nuance on social media through the healthcare blog, [What's next](#), as well as [LinkedIn](#), and [Twitter](#).

About Nuance Communications, Inc.

Nuance Communications, Inc. (NASDAQ: NUAN) is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance's proven applications. For more information, please visit www.nuance.com.

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