Nuance Speech Technology a Game Changer for Mobile EHR Access

UC San Diego Health System, Sentara Healthcare and Leading Organizations Turn to Cloud-based Mobile Speech Technology to Save Physicians Time and Drive Efficiencies

HIMSS Conference, Orlando, February 25, 2014 – Nuance Communications, Inc. (NASDAQ: NUAN) announced today an increased number of deployments of its mobile speech-driven solutions that enable physicians to be mobile and more productive when they use electronic health records (EHRs) via mobile apps. UC San Diego Health System, Medical University of South Carolina, and Sentara Healthcare are just a few of a growing number of customers leveraging Nuance cloud-based clinical speech technology embedded into Epic’s mobile apps for a more natural way for physicians to complete clinical documentation on-the-go.

Nuance will demonstrate this innovative technology at the Healthcare Information and Management Systems Society (HIMSS) Annual Conference and Exhibition in Orlando, Florida, February 24 – 26 in Nuance booth #3765.

Speaking Makes Physician Documentation Easier on Mobile Devices

Nuance cloud-based speech technology is a game changer for physicians, making EHRs easier to access, and helping them get through their day faster and more efficiently. Physicians have been rapidly adopting mobile apps as a means of improving care and efficiency while on the go. Now with secure medical speech from Nuance, documenting care on smartphones and tablets is becoming much more convenient, and is increasingly playing a role in healthcare.

Nuance customers using Epic’s Haiku and Canto mobile apps are finding mobile speech an easy approach to drive physician documentation in EHRs. For example, UC San Diego Health System, a HIMSS stage 7 award winner, is currently providing Nuance mobile speech to a pilot group of physicians. The feedback from the physicians has been very positive — they feel it helps streamline their day by making documentation more accessible with their EHR so they can access and create records more readily within their workflow. As a result, the organization is preparing to roll out the technology to more than 100 additional physicians in the next three months.

“The integration of Nuance and Epic untethers physicians from the desktop allowing them mobility. Doctors will no longer need to find an unoccupied computer to write their clinical note,” says Jeremy Bernstein, chief technology officer, UC San Diego Health System. “Most are accustomed to dictating because they’ve been doing it for years. Speech-to-text allows them to speak their note and post it to the EHR from a mobile app using their time much more efficiently.”
Mobile Momentum
Sentara Healthcare, Medical University of South Carolina, Infirmary Health System, Hennepin County Medical Center, and Sanford Health are among the many organizations empowering mobile physicians through Nuance cloud-based voice recognition. “Nuance has seen a five-fold increase in the number of mobile speech users in just the last three months as providers respond to the major EHR vendor solutions hitting the market,” says Jonathon Dreyer, director of cloud and mobile speech solutions marketing, Nuance Communications.

Nuance cloud-based, medical speech recognition in mobile EHRs requires no voice profile training and provides optimum flexibility by connecting to, and sharing profiles across desktop speech systems (Dragon Medical 360 │ Network Edition 2.0) and other Nuance cloud solutions (Dragon Medical 360 │ Direct). This seamless experience enables physicians to improve their productivity and documentation quality while leveraging an existing technology and investment in speech recognition.

To learn more about Nuance’s suite of cloud-based, speech-recognition solutions, visit the Cloud and Mobility Solutions area in booth #3765 at HIMSS or visit www.nuance.com/for-healthcare/powered-by-nuance-healthcare/index.htm. Connect with Nuance on social media through the healthcare blog, What’s next, as well as Twitter and Facebook.

About Nuance Communications, Inc.

Nuance Communications, Inc. (NASDAQ: NUAN) is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance’s proven applications. For more information, please visit www.nuance.com.

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